



2020-2021

# Gratitude **REPORT**

**VICTORIAN ORDER OF NURSES** • Oxford Community Corporation

## IMPACT IN YOUR COMMUNITY

11,000 meals delivered via **Meals on Wheels**

87 **Adult Day Program** clients & 1,460 **face-to-face** visits

3,500 check in calls and care packages

235 virtual **SMART exercise classes**

14 community **Hospice Visiting** patients & 8,611 **face-to-face** essential visits

20 **Assisted Living Program** clients

8 clients with 67 **Overnight Respite** stays

596 **Caring Circle** grief group participants, 3,237 **virtual check-ins**,  
and 57 clients with **one-on-one support**

159 **Home Helper** clients

### Your gifts **IN ACTION**

You helped give excellent care, compassion and love to many individuals in our community. Your support was especially important during the Covid-19 pandemic, helping address food insecurity and increased costs at Sakura House Hospice. Thank you! You were one of **3,866** donors who gave an amazing **\$1,271,807** to VON Oxford. Here is a snapshot that shows the impact of your support this past year.

#### Sakura House Hospice



**123** patients &  
**432** family members

#### Family Supports



**302** clients

#### Transportation



**130,814** kilometres & **196** clients

#### Bathing Program



**10** clients & **93** visits

#### Kids' Circle



**30** children, **18** virtual meet-up sessions, **228** drop-off packages

### COVID-19 RESPONSE FUND



**80** Emergency Grocery  
Care Boxes



**117** grocery trips for **19** clients  
in the Grocery Buddy Program



**50** clients received  
\$100 grocery gift cards

# You helped Lynn make valuable connections throughout the pandemic

LYNN THORNE, VOLUNTEER TRANSPORTATION DRIVER SINCE 2006

## **Why did Lynn become a volunteer driver?**

*"I wanted to be of help. I had the time and a car. I was not working full time anymore. I wanted the opportunity to meet people."*

## **What is Lynn's favourite thing about driving?**

*"It's the people. You meet all kinds. I feel very privileged and fortunate to have been able to provide transportation services since the start of Covid. For many clients, the need remained through Covid restrictions, whether it be to dialysis, cancer treatment or pain clinic."*

## **What was it like to volunteer during the early days of the pandemic?**

*"At times it was challenging to keep up and keep everything straight. But, I always felt supported from the VON staff and well supplied with PPE. All volunteers are required to self-screen every day before providing services to clients and clients are required to screen too. Clients are usually travelling without a family member or caregiver due to Covid-19 visitor restrictions, and are going to treatment or surgery alone without family support."*

## **What is it like for the clients you serve?**

*"In many instances, they are getting life altering news and diagnosis on their own, and the role of the driver has become all of the more supportive to your passenger. Taking someone for six weeks chemo treatment, you are on a journey with them. It can range from being called in from your car to sit for 30 minutes in the recovery room with someone after dental surgery, to being told on your ride back home, that their cancer is now stage four and they are stopping all treatment immediately. When these things happen, it definitely has an effect on you, being present in someone's life at the moment of need."*

## **What has it been like for you as a volunteer this past year and half?**

*"It certainly gives you that intense, personal connection. You may not know or see them again after that surgery or treatment, but you do think about them and they are in your thoughts. I recall picking up several clients, and being told it was the first time that they had been out of their apartment in 9 or 10 months. They said it was a joy to have a conversation, to see the countryside and get a breath of fresh air. Even though that was a March, a very cold wintery day."*

## **What would I say to someone who wants to be a volunteer driver?**

*"I would say, give it a try. There is no pressure to give more than you can. It's on your schedule. People are so appreciative and it's humbling that a seemingly small act can have on another's life."*





# You helped Dr. Fryer keep patients safe and filled the house with life and laughter

DR. KAREN FRYER, VON SAKURA HOUSE MEDICAL DIRECTOR SINCE 2009

## **What was it like at Sakura House during the early days of the pandemic?**

*"The pandemic was definitely one of our greatest challenges but our team carried on with incredible courage and resiliency and I am incredibly grateful to them. At the very beginning of the pandemic there was a lot of apprehension from patients, families, staff and volunteers – and a lot of unknowns, as the science was catching up to everything we were doing. Our goal was to balance the rules with the safety of everyone. For those first couple of months, I covered Sakura by myself and would go in on the weekends to minimize the number of new people on-site. I had hoped it would provide some continuity for everyone. We all really had to roll with the changes and everyone pitched in to make it work."*



## **What were some of the biggest challenges?**

*"I remember PPE was in short supply in the early days. And, we lost our volunteers as they couldn't come in to cover their regular duties. It was a big loss for our patients as they are the ones who provide that extra TLC. But, we were fortunate to have extra staff from VON redeployed to Sakura to continue this important care. We also had to close off most of the main house to patients and families so the communal aspect has changed considerably. But, the fresh baking and the soups are still there and the staff make the most of things and make it as "homey" as possible."*

## **What was the hardest part of your job?**


*"I would say the most heartbreaking aspect of the pandemic was having to limit visitors. Seeing patients choose only one visitor when they were dying. That was the most difficult for me - having to make those decisions to balance the safety of everyone. It will be something I will never forget. And, continues to be a struggle. It continues to be heartbreaking to put limits on visitors. It's necessary at the moment but it certainly has been the hardest point through all of this."*

## **What are your reflections after a year and half into the pandemic?**

*Thankfully, after 16 months, we are very fortunate to keep Covid out of the hospice throughout the pandemic and continue to do so. I commend the staff for being so diligent with their PPE. It was all those preventative measures and an element of luck I think that has kept it out! I know that it's been a tough year for our entire community but as we see some light at the end of the tunnel, this time of unease and discomfort has shown us many moments of courage and resiliency. Many of these moments I have witnessed first-hand at Sakura as we navigated the pandemic.*

## **What hasn't changed during the pandemic?**

*"Sakura House continues to provide excellent care. Everyone who works or volunteers at Sakura House has chosen to be there. It's not just a job for most of us. We bring a high level of skill and we bring a lot of heart and compassion to the work we do. Covid aside, the facilities are lovely and it is much more home-like for families. It can be scary for families when they first arrive at Sakura House. And, they expect it be sad. But they soon realize that there is a lot of life and laughter around them. We make the most of the life that the patients have."*

A photograph of a caregiver in a dark blue uniform assisting an elderly woman with a walker in a hallway. The caregiver is standing behind the woman, with her arms around her, providing support. The woman is wearing a red and white patterned top and tan pants. The hallway has light-colored walls and a wooden handrail. The scene is brightly lit, and the overall tone is supportive and caring.

I will be eternally grateful  
for the love, support and  
compassion you gave my  
Mom and our family in  
Mom's final days.  
Forever in  
my heart.

*- Sakura House Hospice  
Family Member*



## EVENTS

### Lights of Love

On December 10th, 2020 we lit up Sakura House for the first time in our 11 year history.

We celebrated the memory of those who have died and honoured those close to our hearts. Our virtual event had musical performances, a memorial ceremony and then we turned on the holiday lights at Sakura House for the first time ever.

We are so grateful to more than 550 donors who helped us raise \$108,224 for Sakura House. Thank you for your generous donations!

All donations to this event went to the Sakura House Recovery Fund. The Sakura House Recovery Fund was established to help cover the increased costs due to the pandemic, such as extra nursing care, extra cleaning, and other highest needs. These donations also helped with the loss in memorial donations due to changes in funerals and from the cancellation of our Handbags for Hospice fundraiser.



### Hike for Hospice

More than 200 participants hiked in their neighbourhoods and on local trails on September 19, 2020 to celebrate their loved ones and raise funds for Sakura House. This was the first virtual hike in the history of VON Oxford! Together, more than \$83,343 was raised at the 18th Annual Hike for Hospice. Thanks to our hikers and volunteers for making this first virtual event such a success! Special thanks to Toyota Motor Manufacturing Canada for being our title sponsor and our many loyal sponsors who support this meaningful event each year.







Our family wishes to thank you for  
your kindness, care, support and compassion.  
Our Mother's passing was one of love and peace.  
Your amazing team are all true angels.

***– Sakura House Hospice Family Member***



You said that you would help me figure this out, and you followed through on your word.  
Your kindness made all the difference in the world.

– Central Intake Client





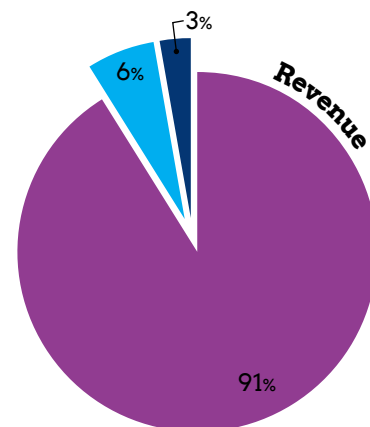
# VON Oxford Community Corporation **SUMMARY OF OPERATIONS**

April 1, 2020 - March 31, 2021

	2021	Used for Capital Assets	Total Donated Revenue
<b>Revenue:</b>			
Donations	\$903,975	\$25,000	\$928,975
Fundraising	\$258,584	\$-	\$258,584
Donated Revenue	\$1,162,559	\$25,000	\$1,187,559
Investment income	\$75,506		
Amortization of deferred capital contributions	\$33,742		
	<u>\$1,271,807</u>		

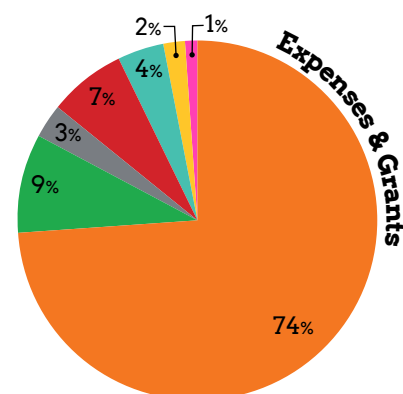
## Expenses:

Amortization	\$90,916
Fundraising	\$33,150
Office & Miscellaneous	\$35,236
Interest & bank charges	\$15,962
Property taxes & insurance	\$9,798
	<u>\$185,062</u>
Excess of revenue over expenses from operations	\$1,086,745



## Other Expenses:

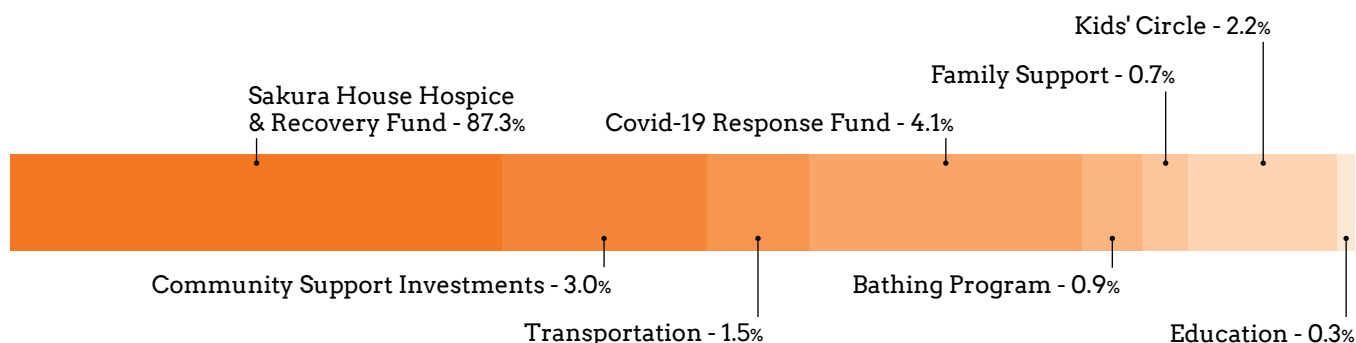
Grants to VON Canada - Ontario Branch	(\$726,139)
Unrealized gain (loss) on marketable securities	\$69,582
	<u>(\$656,557)</u>
Excess of revenue over expenses & grants	\$430,188



\*Complete audited financial statements available upon request

## Grants Breakdown:

Sakura House Hospice & Recovery Fund	\$633,955
Covid-19 Response Fund	\$29,472
Community Support Investments	\$22,121
Transportation	\$11,004
Bathing Program	\$6,564
Family Support	\$5,004
Kids' Circle	\$15,994
Education	\$2,024
	<u>\$726,139</u>



## 2020-2021 BOARD OF DIRECTORS

### PASSIONATE AND COMMUNITY-MINDED LEADERSHIP

The Victorian Order of Nurses, Oxford Community Corporation is a registered charity, comprised of a group of skilled and passionate volunteers. Our 2020-2021 Board of Directors:

- John Goodbun, President
- Jeremy Toth, Treasurer
- Marjorie Wilson, Secretary
- Patrice Hilderley
- Nancy Howse
- John Lessif
- Ian McAskile
- Wayne Smith
- John Werkema
- Sheri Vindasius



*"You are making it possible for individuals to live their lives to fullest in Oxford County. In 2020-2021, you helped us raise more than \$1.2 million for critical community healthcare programs. To all of our donors, volunteers and staff – thank you!"*

*Your gifts helped make the end of life as beautiful as the beginning, giving comfort, dignity and respect to patients at VON Sakura House hospice. Your gifts helped clients get to essential healthcare appointments, receive safe and therapeutic baths, and connect to family supports. You also responded to our Covid-19 pandemic challenges and client needs. Your gifts helped coordinate extra food programs to those in need, provided meals & grocery gift cards, and helped with essential grocery shopping trips. Your gifts also helped cover the additional staffing and cleaning expenses at Sakura House. We are grateful to such a generous community of donors and a compassionate and dedicated team of staff, volunteers and community partners."*

JOHN GOODBUN, PRESIDENT, VICTORIAN ORDER OF NURSES, OXFORD COMMUNITY CORPORATION

## YOU make all of this POSSIBLE

We are inspired by our community of **3,866** donors who donated an amazing **\$1,271,807** to VON Oxford. Your gifts helped many individuals in our community live their lives to the fullest. Thank you to the donors listed below, and the thousands of others who have supported us this year.

### DONORS OF DISTINCTION

Our donors of distinction have committed to donations above \$5,000. We recognize your vision and passion to make a difference in our community. Thank you!

- Rina Bartlam
- Booth Family
- The Lloyd Carr-Harris Foundation
- Blain Caverly Foundation
- Economical Insurance
- Edward Liskauskas
- Ken & Donna MacDonald
- Maglin Site Furniture Inc.
- Marwood International Inc
- The Mortgage Centre
- Hometown Financial

- The Pooley Family
- Justin, Ryersyn, Gallagher & Campbell Read
- Dr. Leonard Reeves Foundation
- Riverside Brass & Aluminum Foundry Limited
- Smith-LeRoy, McBeath Dynes & Glendinning Funeral Homes
- Tim Hortons Smile Cookie Campaign
- Toyota Boshoku Canada Inc.
- Toyota Motor Manufacturing Canada
- Woodstock-Ingersoll & District Real Estate Board
- Vuteq Canada Inc.
- Anonymous

### MONTHLY DONORS

Our monthly donors are there for us every month, committing to helping patients, families and clients in Oxford County all year-round. We recognize your ongoing commitment and belief in our work. Thank you!

- Douglas Alves
- Dorothy & Arthur Arnold
- Annette Ault
- Marian M. Baker
- Mike & Kelly Bragg
- Monique Brenneman
- Lillian Brown
- John Brunsdon
- Brent & Margaret Burton
- Patricia Clare
- Mrs. Mary Lou Cole



- Susan Colic
- Connie & Mr. Craig Cook
- Dana Cooper-Green
- Richard Crane
- Lena Dokis
- John & Nancy Furlonger
- Debbie Gibson
- John & Jill Goodbun
- William & Valerie Grace
- Jane & Donald Guthrie
- Susan Hart
- Marcus Harvey
- Linda Hetherington
- Sybila Hope Schneider
- Rose Horvath
- Daniel Innis
- Richard & Deborah Jacques
- Susan & John Lam
- Janet & Jack Lebold
- Jack Lebold
- Jason Lichti
- Albert Mann
- Joan Marchbank
- James McGregor
- Anita McKay
- Jean McRoberts
- Marguerite Monk
- Kelly Morrison
- Arthur & Ms. Sharon Murray
- Jana Nemec
- Wendy & Ian Ness-Jack
- Kenneth Park & Nina Park
- Maureen Roberts
- Valerie Robinson
- Janet Rutgers
- Edward Scafe
- John Schneider
- Gerald Schram
- Sheila Schwab
- Corinne Scott
- Ken Shrubsall
- Nancy Skillings
- R. Wayne & Donna Smith
- Gerald Smith

- Christopher J. Spohn
- Christine Thammavongsa
- Grace & Ray Thier
- Bernadette Thomas & Mr. John Kozak
- Terry & Sally Thompson
- Ilona Tuchel
- Jack Vandelinde & Jeanette Vandelinde
- Fran Vuylsteke
- Deborah Wagler
- Linda & Paul Wavell
- Heather Wilks

### LEGACY DONORS

Our legacy donors are donors who have left a gift in their Will to VON Oxford. Your gift is a statement of your values and how you want to be remembered in this world. Thank you. In 2020-2021, our legacy donors gave \$318,497 to VON Oxford after their deaths. Those marked with an asterisk are deceased.

- Gwendolyn Bartlett
- Mary Christine Blake
- Lillian Brown
- Raymond Harvey Currah\*
- Victor Gaskin\*
- Nancy Howse
- John & Liz Lessif
- Thomas Lyall Hay\*
- Fran & Ross McElroy
- Jana Nemec
- Marion Jean Potter\*
- Jose Silva\*
- John Young\*
- Kenneth & Dianna Wallace

### EMPLOYEE PAYROLL DONORS

Our employee donors go above and beyond their day-to-day work by investing in the clients and the programs they are closely connected to by making a bi-weekly donation to VON Oxford. Thank you!

- Kimberly Anderson
- Judy Capling
- Rose Entz
- Trish Gergich
- Carolyn Kaufman
- Melanie Kenter
- Eric Nigh
- Victoria Poole
- Patricia Rood
- Mary Jane Schurman
- Annette Uyl
- Aafke VanRooyen

Thank you for your donations!

## MISSION

We help people live in their homes and communities by delivering the caring support that they and their families need.

## VISION

Every life lived to the fullest.

If you would like to make a donation to VON Oxford or VON Sakura House, please visit:

[www.vonoxford.ca](http://www.vonoxford.ca)

[www.vonsakurahouse.com](http://www.vonsakurahouse.com)

# Thank YOU!



 /VONSakuraHouse

 /von.oxford

 @vonsakurahouse

 @vonsakurahouse

 @vonoxford

**VICTORIAN ORDER OF NURSES •** Oxford Community Corporation

Charitable registration number: **119284776 RR 0001**